

QUALITY POLICY

BIONET considers the **quality** of the products and services it develops and produces, **and customer satisfaction**, through compliance with their requirements, fundamental pillars for its success and position in the market.

BIONET Management establishes the **Quality Policy**, including the guidelines and general objectives of its Quality Management System (QMS), and communicates it to the entire team promoting a culture of excellence.

- I. Provide products/services that meet our customers' specifications; as well as, the regulatory and legal requirements that are applicable.
- II. Apply the principle of precision at work, complying with the regulations of Good Manufacturing Practices (GMPs), Good Automation Manufacturing Practices (GAMP) and Good Engineering Practices (GEPs).
- III. Seek excellence through continuous improvement, communication, training and investment in R & D and technology.
- IV. Manage nonconformities when they occur quickly and efficiently, starting with their communication and ending with their resolution. A Non-Conformity translates into an opportunity for improvement through learning.
- V. Evaluate the training needs of workers, in benefit of their professional growth by teaching the necessary courses.
- VI. Provide the resources in line with booming business growth.
- VII. Contribute to maintaining a good working environment.

BIONET's lines of action defined in this policy are transformed into objectives that are established and periodically reviewed, deciding on improvements for the processes and ensuring an effective application of the QMS, within a process of continuous improvement.

The QMS implemented in BIONET guarantees compliance with this policy, which will be updated whenever circumstances require it.

Fuente Álamo, October de 2022.

REVIEWED AND APPROVED BY:

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